

Washington, DC

Created in collaboration with DCPCA partners, the Medicaid Enrollment Survey was developed to evaluate and identify the causes of Medicaid “churn.” The DC Health Families Medicaid program was experiencing a “churn” rate of approximately 38,000 beneficiaries per year, and the survey was able to identify two of the main causes: 1) children “aging out” and 2) problems with recertification.

The tool was developed with assistance from the University of Minnesota, has been translated in Spanish and has been tested and shown effective in identifying causes of Medicaid “churn.” The DC Primary Care Association is pleased to share this survey tool with its Communities in Charge colleagues.